

NOTES FROM THE HEMSBY PARISH COUNCIL MEETING ON 19 MARCH 2012

- Safe at Home

Warm Home funding – packs have been delivered to elderly/disabled, frail people. The packs contain an hot water bottle, blanket, bed socks, gloves, hat, flask and a chair exercise DVD. If you know of anyone that you think would fall in that category please telephone Shirley on 01493 731625

- Police

Parish Office

The Police will be using the Parish Office in Hemsby for restorative justice conferences. The format of these is that they bring together the offender and victims of crimes and attempt to resolve issues. By their very nature, these are not confrontational situations – all parties having to agree to the process.

Crimes figures between 20/02/12 to 19/03/12

2 x criminal damages

3 x thefts

1 x assault (during a domestic dispute) offender arrested.

- *Boat for flower displays at Newport Road junction*

It is now in place and flowers have been planted.

- *Flower beds around the parish*

These will be planted for the summer.

- *Sunken graves on the Burial Ground*

The Parish Council is employing a contractor to remove grass, lift area with soil and replace the turf.

- *Coastal Practices Action Plan*

The Coastal Villages Practice Action plan from Patient Survey carried out Feb 2012		
Status: Draft		
Domain	Actions	By whom/when
Seeing a Doctor of Choice/length of time to see a Doctor or Nurse	Work with practice rotas to enable doctors to remain predominately at one site.	Partners Management March – June 2012
	Increase the number of pre-bookable appointments.	Partners Management March 2012
	Inform patients of the process of seeing a GP in an emergency	PRG Reception April 2012
	Publish more widely our DNA results	IT March 2012
	Plan rotas further ahead than 1 month.	Management April 2012
Getting through on the phones	Time and motion study at each site to identify problem areas	Management Reception April – July 2012
	Investigate current phone system to see if there are any improvements that could be made	Management April 2012
	Discuss findings with staff and partners on how this can be improved	Management Partners July 2012
	Discuss findings with PRG	Management PRG July 2012
Home Visit Requests	To fully inform patients of the process for requesting a home visit	PRG Management March 2012
	To carry out a survey with all patients who request a home visit	PRG Management June 2012

	Discuss findings with Practice and PRG	PRG Partners Management August 2012
Obtaining Test Results	Display posters to inform patients of the process of how to find out their test results	Management March 2012
	Refresher training with staff to ensure that the correct information is given to the patient	Staff Management March – April 2012
	Review the process with Partners	Partners Management April 2012
Empowering our PRG	Election of Chairman/Secretary of the group	PRG April – Sept 2012
	Program of invited speakers	PRG April – Sept 2012
	Increased membership to include better representation of our under 30's patients	PRG Ongoing

- *Back Market Lane*

Norfolk County Council is to carry out the following works:

The give way lines are to be repainted in the next few weeks.

A double sided 30 mph sign somewhere suitable along the road – this will be put up in new financial year.

- *Community Coastal Group*

The Community Coastal Group (covering Winterton through to Hopton) has met and it has been found there is an error in one of the SMP documents reading 'no intervention'. The Chairman of the Group Jack Bensly has spoken to North Norfolk District Council and the MP Brandon Lewis and they are looking into resolving the issue.

Parish Councillors have studied photos showing where the dunes have eroded at the last high tide, concerns were expressed at the erosion at Long beach as there is a low area.

- *Hemsby Emergency Plan*

A coastal flooding and tidal flooding meeting was held at County Hall last Thursday. EA and Police gave an overview of the process that would be followed if there is an emergency. Flegg High School would be where people from Hemsby would be sent to in an emergency. Great Yarmouth Borough Council Emergency Planning Officer has sent details of the predicted high tides.

- *Parish Council Election on 3 May 2012*

Anyone who would like an application form can either contact the Parish Clerk Shirley Weymouth 01493 731625 or call into the Town Hall. Closing dates for nomination papers to be submitted to the Town Hall Noon on Wednesday 4 April 2012.

- *Next meeting*

To be held on the Monday 16 April 2012 at 7 30pm in the Parish Office.