

Hemsby Herald

April 05

Volume 1, Issue 1



Our First Issue

Welcome to this, the first of our quarterly review.

It is obvious from the replies that were received from the Village Plan questionnaire that you felt that we as a council were not very good at communicating our activities, decisions, etc. to the parish as a whole. We are addressing this criticism by issuing this review which we trust will become a feature of our village life. We also ask that you make your views, etc. known to us. Your councillors are listed later in the issue.

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The Parish Plan

Parishioners are no doubt wondering what the situation is regarding progress of the Parish Plan, arising from the questionnaire that was completed earlier this year.

The questionnaire has been fully evaluated and a draft plan is in the process of being prepared. A large number of issues were raised by your answers, a number of which come outside the remit of the Steering Group.

A meeting is being arranged with the Parish Council to discuss the Plan and the way forward and it is hoped that the results will be published in the early part of the New Year.

The Parish Council has commended the volunteers of the Steering - Group for the work already undertaken in this regard.

Parishioners may have noticed that some of the points raised by



the questionnaire have already been addressed viz: this newsletter, gardens planted in various parts of the village which should enhance the impression the village gives both to residents and visitors, discussions with the Medical Practice, etc.

GYBC have also now supplied wheelie bins to all residents. Although we cannot take credit for this it does answer the concerns of many who completed our questionnaire.

Full details of their use and collection dates have also been supplied.

See page 5 for additional information regarding your wheelie bin.

Parish Councillors

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Albert House, West Road,
Ormesby St Margaret

Member of Parliament

Tony Wright Tel: 332291
21 Euston Road,
Great Yarmouth NR30 1DZ

Planning Applications

The Parish Council cannot grant or refuse a Planning Application. The Council is consulted on all applications in Hemsby but can only comment and offer advice. All actual decisions are taken by the Borough Council

1. Chalet type dwelling & garage—29 Fakes Road—
Granted
2. Replacement of existing dwelling with new bungalow—
Rodorath, Fakes Road—
Granted
3. Side porch—34 Ormesby Road—Granted
4. Demolish bungalow & erect five dwellings—Troveny, Yarmouth Road—Refused
5. Replacement of detached bungalow with double garage—Sunnyholme, Fakes Road—Granted
6. Coach House Residential Care Home—additional buildings to EMI Care Home with staff bungalow—Parish Council consider area would be overdeveloped and too close to surrounding properties. Objections subsequently withdrawn by surrounding property owners.
7. Three detached dwellings with garage 45 Martham Road.—
Parish Council objects on grounds of back land development and access problems onto Martham Road
8. Renewal Storage container & shed—playing field. Waters Lane—Granted until 30/11/2009
9. Single storey extension 11 Beach Road—Granted
10. Change of use to shop for sale of hot food and proposed extension China Boy Take Away—
Granted
11. Detached 3 Bedroom cottage & garage—Newport Road _
Granted
12. Two residential bungalows—
Church Farm Crescent for the Church Farm Residential Home—Granted

Sewer Collapses

Parishioners will remember the recent sewer collapse in Yarmouth Road and the road diversions necessary until the pipe was replaced. Remedial works are taking place at Martham which, Anglian Water tell us should prevent future sewage flooding at the Post Office corner and at the junction of Waters Lane and Hall Road. The sewage flooding occurs when heavy rain



gets into the sewer system in Martham and then overloads us in Hemsby. A huge reservoir is in course of construction at Martham and when complete will enable Anglian Water to 'store' the surplus surface water until the rain ceases and it can be pumped through under controlled conditions.

Doctors meet with Parish Counsellors

On Monday 20th December Parish councillors met with doctors Gibson, S. Taylor, and Mr Thompson, the practice manager.

Chris Thompson, started by explaining the background for all the changes within the Hemsby GP. Service and what they see as the way forward. During the past 3 yrs the doctors in post left for health/retirement or personal reasons which left just one doctor plus locum doctors to cover. Due



Hemsby Medical Centre

to the national shortage of GP's the vacancies could not be filled. The Medical Centre was on the brink of closure and different measures were needed to manage an ever increasing workload. The Telephone Consultation system was put in place taking 2 weeks to set up a service which usually takes 12 weeks. This replaced the Triage system which had proved unpopular with patients and staff. We have managed to recruit 2 full

time doctors and 1 part time. Chris Thompson said that although we have some new doctors we are still seriously understaffed. The recommended

doctor/patient ratio is 1,750 patients per doctor; the Hemsby Coastal Practice has 6,000 registered patients which clearly show the scale of the understaffing.

To try and give patients the best possible service under the present difficulties the Hemsby GP practice has made changes to its routine and they can no longer run a walk in surgery. All patients who want to see a doctor must ring the surgery first, your name and contact number will be taken and you will be phoned back, they try to do this within the hour. Necessary appointments will be made after the telephone consultation. The Councillors were then given the chance to ask questions on behalf of parishioners. Information about proposed future meetings with the doctors will be published in the next issue.

Finding Answers

Quote: As the doctors are all new to us nobody knows who anybody is; would it be possible to have pictures with names up somewhere in the waiting room?

Answer: This is something that could be looked into, perhaps name badges would help.

Quote: The receptionist is the first point of contact and her attitude is important and should be sympathetic, but it seems that it's not always the case.

Answer: This problem was improving and would continue to be addressed by the Practice. However, this is a two way problem and staff had been subject to considerable abuse from patients - there should be respect from both sides and they asked that parishioners try to understand the conditions under which the staff are operating.

Quote: Why don't we have our own doctors anymore?

Answer: The Government wants all medical centres to make changes, this means that patients are now registered to the Medical Centre, in this particular case it's the Coastal Practices. It also gives us more leeway with the doctor's time. If a doctor gets called out urgently another doctor can fill in without too much upset.

Quote: During the holiday season many local people feel that holiday makers are given priority.

Answer: We are obliged to see the holiday makers however they must also use the appointments system and cannot just 'call in' for treatment. With a norm of 10 minutes consultation per patient the doctors considered that parishioners received a better service than holiday makers. Holidaymakers have 5 minute appointments.

Quote: The music in the reception area is too loud and patients can't hear their name being called. Also the music is not always suitable

Answer: The music comes from Radio Broadland and this matter was being looked into

Dates for your Diary

Members of the public are encouraged to attend all Meetings which are held at 7.30 pm in the Parish Office opposite the shops Kingsway.

| | |
|---------------|------------------------|
| 7th February | Planning Meeting |
| 21st February | Parish Council Meeting |
| 7th March | Planning Meeting |
| 21st March | Parish Council Meeting |
| 4th April | Planning Meeting |
| 18th April | Parish Council Meeting |

Useful telephone Numbers

| | |
|-----------------------------|--------------|
| Bus Enquiries..... | 0845 717273 |
| Citizens Advice Centre... | 01493 856665 |
| Crime stoppers..... | 0800 555111 |
| Fire Safety Advice..... | 01603 819777 |
| GYBC (all depts)..... | 01493 856100 |
| GYBC (light faults)..... | 01493 846440 |
| Hemsby Dentist..... | 01493 732433 |
| Hemsby Doctors..... | 01493 731132 |
| James Paget Hospital..... | 01493 452452 |
| Parish Clerk | 01493 731625 |
| Police..... | 01493 336200 |
| Train Enquiries..... | 0345 484950 |
| Village Hall Bookings | 01493 730481 |

Our Website

The Parish Council web site www.hemsbyparishcouncil.org.uk will be up and running soon and we hope that it will put Hemsby on the map. Hemsby is a dynamic village with many groups and activities taking place. We hope that the Website becomes another welcome means of communication within the village and with the wider community who come to Hemsby for the holidays. We have included a history of the village, pictures and details of the three churches, the biggest section describes the various clubs and activities within the village. There is a 'What's On' page for fetes, boot sales and other charity fund raisers.

Did you know?

That in Edwardian days farm workers in the summer used to leave their windows open at night and the local 'lads' used to give each other backs and throw clods at the people in bed.

The farm workers would get their own back by waiting up for them and empty the 'jerry' over them as their heads came above cill level.

From 'The Story of Hemsby' by Rusticus

Streetlamps

Have you noticed a street lamp that has stopped working, or not working properly?

How can you get something done about it?

On each streetlamp there is a number, it is usually very easy to see, make a note of it and then ring and report it to GYBC light faults on 01493 846440 and give them the number from the streetlamp.



Do you know what this is?
The story behind it is quite interesting. If you don't know we will tell you about it in the next issue.

The Final Word

Well here we are on the last page of our first Newsletter. We hope it has been informative and useful in content. The only way we can gauge that is from you the public, we need to know what sort of articles you would like to see, or what kind of information you are interested in.

Please send your comments and articles for inclusion in the Newsletter and any comments, updating or additional information to go on the Website to:

Jenni Eley on 01493 730253

Colin Robinson on 01493 730359

email: hemsbypc@mail2wallstreet.com



Wheelie Bins Guidance on Usage

Elderly, Infirm or Disabled

Telephone 846846 asking for 'assisted collection application form' - the calls are being logged so that the Borough Council is aware of who has asked for a form—there is no short cut.

Size of Bins

If you would usually put out for collection two black sacks a week then there are smaller bins that can be applied for by telephoning 846846.

Space for Storing Bins

If there is a problem on space in the garden or having to leave bins on a footpath contact 846846

Garden Refuse

You can put garden refuse in the grey bin, but the lid must closed—the bin will not be collected if the lid is not closed—this is due to the fact it will not be able to be emptied by the machinery.

Grey Bin

On hygiene grounds you can use plastic carrier bags for bagging up the refuse or you can line the grey bin with a black sack that you will have to purchase.

First Collection of Grey Bin

Will be on the normal day for refuse collection - starting date 24th January 2005

**If you are still having problems or
If you need more advise please telephone**

Shirley Weymouth on 731625